

LAN Console

First impressions count!

Is your receptionist giving your company the right image?

With fast handling call capacity, the Aspire LAN Console is a fully featured switchboard for the small company through to the enterprise business market.

The application is user friendly and the entire switchboard function can be operated using a traditional PC keyboard and or a mouse.

The Aspire LAN Console soft application is Microsoft Windows based and brings together traditional PBX switchboard functionality to operators working on a PC in a LAN environment.

This system is ideal where many switchboard operators are required across multiple sites for centralised call handling.

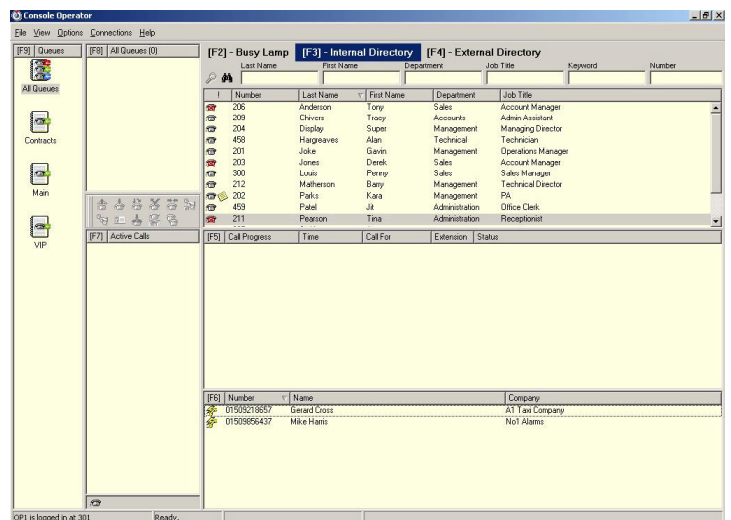
Moreover, it offers every standard feature a switchboard operator required to handle calls efficiently.

Functions

- Keyboard or Mouse operated
- Customised PC keyboard for fast operation
- Multi- Language
- Busy Lamp field



- Console Email
- Night service
- Time of day routing
- Keyword Search
- Queue Indicators
- Hold with redial
- Hold with notes
- Call prioritisation
- Camp On



Multiple Operators

Due to being based around a client-server architecture, the Aspire LAN Console supports Multiple Operator Positions, which means that the switchboard attendants can sit anywhere on the network.

Even in the best, well-staffed organisations there can be occasions where calls are left unanswered, and lost calls can often mean lost business. With the Aspire LAN Console you can re-route incoming calls if particular events occur.

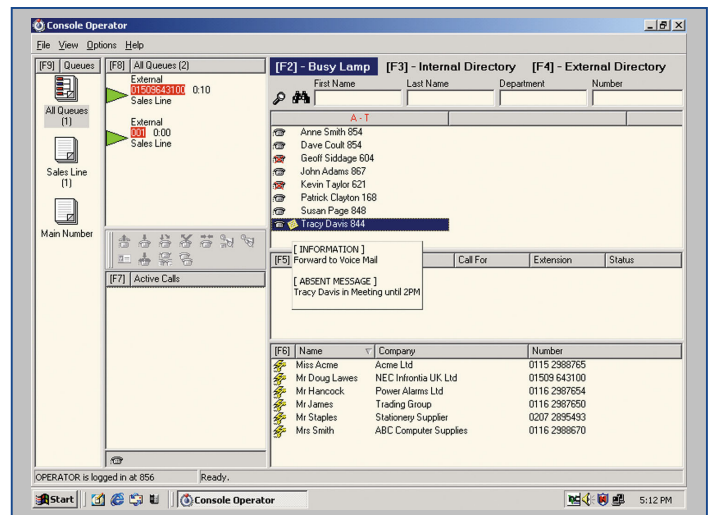
Any operator console is no use without a directory, and with the Aspire LAN Console product, there are two. Once imported the entries can be used for reference as well as to click to dial transfer. Attendants can also place notes against directory entries to state if they are out of office, in a meeting or on holiday.

It is possible to store against each directory entry, details of mobile, home numbers and paging locations. This allows the attendant to retain full control and contact. With directories becoming increasingly sophisticated, the Aspire LAN Console allows you to import email addresses allowing the callers to leave a message in the recipients email.

Optional Extras

In addition, optional extras include

- Supervisor statistics
- On line charges
- Console Wallboards
- Auto Attendant
- In-Queue messaging



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